

## Privacy Policy

### General Statement

Rapidus® is a global healthcare market research agency that conducts paid online research studies with healthcare professionals. Rapidus' mission is to enhance global healthcare and patient outcomes, by engaging certified healthcare professionals (“HCPs” or “HCP”) in paid online healthcare research studies (“Studies”) through our platform.

This Privacy Policy (“Privacy Policy”) outlines how Rapidus (“Rapidus,” “we,” “our,” or “us”) processes your (“You,” “Your,” “you,” or “your”) personal information that we may collect from you once you access our website at [www.rapidusmr.com](http://www.rapidusmr.com) (“Website”) and our online software available at <https://app.rapidusmr.com/#/signup> (“Software”) (Website and Software jointly referred to as: “Platform”). We encourage you to read this Policy thoroughly and to address any questions or comments to [support@rapidusmr.com](mailto:support@rapidusmr.com).

The data controller responsible for processing your personal information is Rapidus s.r.o., located at U Trojice 1042/2, Smichov (Praha 5), 15 000 Prague, Czech Republic, EU. Our VAT number is CZ03880052. You can contact us via email at [info@rapidusmr.com](mailto:info@rapidusmr.com).

This Privacy Policy applies to the Platform, and all services offered and provided by Rapidus. Terms and definitions used in this Privacy Policy will have the same meaning as in our Terms and Conditions. For additional information on how the Platform and available services are used and under which conditions, refer to our Terms and Conditions.

If the Platform contains links to other websites or services (e.g. redirecting to Studies) please acquaint yourself with the separate privacy policies and privacy notices of such websites or services. Rapidus will not be responsible for your personal information shared with others’ websites and services.

During your Platform registration process, your Platform use, participation in Studies, and your communications with us, Rapidus collects information about you and your use of our Website and Platform. We take your privacy and our obligations under data protection laws very seriously. The terms “personal information”, “personally identifiable information”, or “PII”, “personal sensitive information”, or “PSI”, “personal data” or “your data” refer to any information that identifies, relates to, or describes an identified or identifiable natural person.

This Privacy Policy explains the following:

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3. [Communications and Opt-Outs](#)
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## **1. Information Collection and Use**

We collect and process personal information for our internal, Platform-related purposes, and to be able to provide and to improve the services we offer.

### **(a) Registration information**

For you to register and create your Platform account using the "Join panel" button on our Website, and to participate in Studies, you will be required to provide us with your name, surname, e-mail, country, HCP type, primary specialty, and preferred payment currency.

Upon submission of the registration form, you will be contacted by e-mail by our Platform and requested to verify your e-mail address. Verifying your e-mail is not only verification of your e-mail address but also a necessary step in confirming your intention to join our HCP Panel and create your personal Platform account. It adds another layer of security, completes the double opt-in process, and ensures you receive all relevant communication and invitations to participate in Studies.

As part of the registration process, you may be requested to provide a copy of your professional license or other official document supporting your HCP type or specialty, if applicable. To verify your identity, you may be requested to provide your photo government identification document. These documents will be used for one-time verification purposes only, and deleted immediately in line with our security policies and data retention policies.

We will use this information to verify your identity and your HCP background, protect the integrity of the Platform and the integrity of the research that we conduct, and prevent fraud and identity theft, ensuring all members in our platform are legitimate HCPs.

We will use this information to verify and set up your Platform personal account.

You are required to agree to the Privacy Policy and our Terms and Conditions to register.

In certain cases, we may ask you to revalidate your credentials, where you may be required to re-confirm your registration information or provide recent copies of your photo ID, or a recent document supporting your HCP specialty.

We will use your information to send you invitations to available Studies and inform you about our services, and your payment status, and to provide support.

### **(b) Personal Platform account information**

During the registration process, or once a registered member of the Platform, you may opt to provide additional information in your personal Platform account, such as your subspecialty, work setting, year of qualification, date of birth, position, whether you are a KOL, a head of department, place of employment, work address, residential address, phone number, your national professional registration number, etc. Providing any of this additional information is optional. A more detailed profile enhances your overall experience with the Platform. While it enables us to invite you to more Studies matching your professional and personal interests, it also lowers the chances of being screened out or terminated from specific Studies. You can update or remove any or all of this information anytime by logging in to your Platform account at <https://app.rapidusmr.com/login.html>.

### **(c) Other information we may collect**

Clients and organizations seeking physician expertise, such as pharmaceutical companies, medical device firms, and biotech firms that conduct healthcare market research partner with us to facilitate the delivery of Studies via our Platform to you. Your participation in quantitative online surveys with multiple-choice answers is anonymous. Rapidus will disclose your personal information as set out above or in the event we are required to do so by law, rule, regulation, law enforcement, governmental official, legal authority, or similar requirements. Qualitative studies require you to

allow us to provide your identity to our clients before and during in-depth insights via consented video calls in Studies that require comprehensive engagement.

We may invite you to Rapidus surveys designed to collect additional insights that may help us improve our Platform and user experience. The purpose, length, and incentive for such requests will always be communicated in each survey invitation before you decide whether to participate. We will disclose your anonymous responses to such surveys to our third parties or make them public for marketing purposes only subject to your consent.

To manage your payments, upon your request for payment for your completed Studies, we may ask you for additional financial information necessary to process the transactions, depending on the payment methods of your choice. If you select to withdraw your incentives via bank transfer, you will be requested to share your bank transfer details. To process such transactions, we may share your information with third parties such as the banks involved in the transaction. When you request to be compensated with gift cards, physical or virtual prepaid cards, we may share your information with our partner providing gift cards, such as your name, surname, and e-mail address, required to deliver cards to you on our behalf. In the case of your choice of charitable donations, depending on whether you choose to donate anonymously or not, we may share your data such as your name and surname with the charitable association of your choice.

We collect information about your HCP colleague when you invite your colleague via our referral program, such as your colleague's name, surname, e-mail address, specialty, and location. Whenever you provide us with any personal information regarding another individual, such as when you adhere to our referral program and invite your HCP colleague to join our Platform and participate in Studies, you represent that you have that person's consent to give us his or her information and to permit us to use the information by this Privacy Policy and to contact that person.

Rapidus does not collect identifiable personal health information or other health or medical information about any individuals. Rapidus does not collect or maintain information that would associate a submission with a specific patient. We urge you not to disclose any personal information that would allow a patient to be identified, such as non-anonymized medical records. If you insert any identifiable personal health information about an individual anywhere on our Platform or in Studies, inform us immediately so that such information can be removed or edited accordingly to remove the identifying information. In case you provide such information on a third-party links or platforms, the privacy policy of that partner is applicable.

#### **(d) Other Information**

We collect and store your information when you decide to contact us. If you e-mail or contact us via the Platform contact form, we may store your message, e-mail address, other contact information, or any other information you decide to share with us. We use this data to categorize and respond to your inquiry. We may also use this information to update your Platform personal account, assist you with any issues upon your request, and personalize and enhance our services and user experience. We do not use your personally identifiable information for advertising purposes unless such activity was previously requested from you and consented to.

#### **(e) Cookie information**

We and our third-party partners, such as advertising partners and analytics providers, collect information by automated means. We use cookies and similar technologies to collect your IP address, information about your device (such as your browser characteristics, device IDs and characteristics, and operating system version), and information concerning your usage of our Platform (including the link you used to reach a given webpage). We use this information to improve

your experience on the Platform, to determine how many users have visited a particular webpage, viewed specific content, to improve our marketing activities, to maintain your preferences, and to enforce our Terms and Conditions and prevent malicious conduct. For example, by setting a cookie on your browser, you may not have to log in with a password more than once, saving time. You may be able to change the settings of your browser to block or delete cookies. You may be able to reset your browser to refuse all cookies or allow your browser to show you when a cookie is being set. If you reject the cookies on the Platform, you may still be able to use the Platform, but your use may be limited in some areas or limited to certain functions of the Platform. In some cases, our third-party partners may process information collected by cookies and similar technologies on the Platform. Please see our Cookie Policy for more detailed information.

The Rapidus Platform uses session cookies and persistent cookies to understand how you interact with the Platform, to monitor aggregate usage by you and web traffic, and to make improvements to the Platform. You can learn more about our use of cookies and how to opt out of tracking by cookies or control how information collected by cookies is used in our Cookie Policy.

Your browser or device may include “Do Not Track” functionality. Note that we do not respond to such signals unless required by applicable law.

#### **(f) Log information**

When you use our Platform, Rapidus may use information, such as your IP address, browser type, operating system, referring web page, pages previously visited, location (see below), mobile carrier, device and/or application identifiers, search terms, and cookie information to align our services with changes in your device usage patterns, to administer the Platform account and to gather certain demographic information for aggregate use. We may also receive log information when you view or interact with links on the Platform, including sites operated by third parties and Studies. We may store the times and actions of your Platform sessions.

#### **(g) Location information**

We may receive information concerning your location. We may determine your general location (e.g., city, state) using information from your device, such as GPS data, information about wireless networks or cell towers near your device, or IP address. Our clients or we may use this to allow or exclude participants from accessing the Studies with specific geographical requirements. For example, our clients' criteria may require only the respondents from a specific geographical area (country) to respond to specific Studies. This may affect your eligibility status and prevent you from accessing Studies if you access them from outside of your country of practice as stated in your Platform account (e.g. on vacation or travel).

## **2. How and Why We Share Your Information**

We will process the information we collect about you according to this Privacy Policy and where you have otherwise authorized us to do so by granting us your consent. We may share any of the categories of personal information as described below.

#### **(a) Advertising**

You may be presented with the opportunity to engage with sponsored and non-sponsored content through our Platform and our social feed upon our request and with your consent. For example, you may be asked to participate in testimonials, Platform reviews, Rapidus Insider surveys, healthcare polls, or similar. Your personally identifiable data will not be disclosed to the public without your consent. To protect the anonymous nature of such engagement, we may collect, process, analyze, use, and publish such content without your identifiable personal information, with our logo and further unidentifiable elements such as your specialty and country, or terms such as “Rapidus panelist,” “our panelist,” “Rapidus Insider,” “Rapidus poll,” “ad,” “sponsored post” or similar.

**(b) Sale of assets, merger, acquisition, bankruptcy**

Information collected from you or received by us from others about you may be transferred to a third party to the extent permitted by law, as a result of a sale or acquisition, merger, or bankruptcy involving Rapidus. Rapidus will inform you on time about such events.

**(c) Legal requests**

Rapidus takes your right to privacy seriously and has taken measures to safeguard your personal information. Rapidus will disclose your personal information as set out above or in the event we are required to do so by law, rule, regulation, law enforcement, governmental official, legal authority, or similar requirements.

**3. Communications and Opt-Outs**

By providing an e-mail address on our Platform, you agree that we may contact you to provide you with any Rapidus service-related notices, Study invitations, or support, in the event of a material change in this Privacy Policy, or any membership-related communication.

We currently provide the following opt-out opportunities:

**(a)** At any time, you can follow a link provided in e-mail messages (in all Study invitations) received from us to unsubscribe. If you unsubscribe, we may still contact you regarding the status of your existing funds (Rapidus ensures that you receive all of your earned incentives before deleting your Platform account as per our retention policy), and communication relevant to opt-out, such as our further request for your confirmation of the decision to unsubscribe with additional information supporting your decision. This information may help us enhance the user experience for all our Platform members.

**(b)** At any time, you can send an e-mail to [support@rapidusmr.com](mailto:support@rapidusmr.com) to communicate your decision to unsubscribe. We will always respect and administer your decision to opt out. We reserve the right to contact you regarding the status of your existing funds, and communication relevant to opt-out, such as our further request for your confirmation of the decision to unsubscribe with additional information supporting your decision. This information may help us enhance the user experience for all our Platform members.

**(c)** At any time, you can set your e-mail and mobile notification preferences on your devices, if you want to opt-out of notifications, but keep receiving e-mails and using Platform.

We reserve the right to contact you in the event of a law requirement, or change in this Privacy Policy, or to provide you with any service-related notices.

**4. Data Storage, Retention and Transfers**

Rapidus's data storage servers are located in Germany, the Netherlands, and the USA and are provided by cloud data storage, network, and applications service providers. The providers are physically located in the USA and fully compliant with all applicable laws described further in this policy. We endeavor to have technological and organizational measures to protect your information, both during transmission and once we receive it. Subject to implementing relevant safeguards under data protection laws, the personal information and other data we collect from you may be transferred to and stored at a destination outside your country of residency. It may also be processed by our staff operating outside of your country of residency. We have implemented technical and organizational measures as required under applicable law and treat your Information according to this Privacy Policy. We retain the personal information you provide while your membership is active or as needed to provide you services as listed in this Privacy Policy. It may

persist in copies made for backup and business continuity purposes for additional time, including information required for regulatory and legal compliance. If you choose to end your membership with us, we generally dispose of account information consistent with our Terms and Conditions, corporate data retention policy, or other legitimate business needs. We may retain some of your personal information even after you have closed your account, or after our contractual relationship ends, if reasonably necessary to comply with our legal obligations, meet regulatory requirements, resolve disputes, maintain security, prevent fraud and abuse, enforce our Terms and Conditions, or confirm and apply your request to unsubscribe from further messages from us.

## **5. How We Secure Your Information**

We are committed to protecting the security of your information. We use a variety of industry-standard security technologies and procedures designed to help protect your information from unauthorized access, use, or disclosure. Despite these measures, you should know that we cannot fully eliminate security risks associated with information and transmission of data over the internet, as it can never be completely secure. In the event of a data security breach, we will take all essential actions as required under applicable laws.

## **6. Third-Party Links**

The Platform may contain links to third-party sites and Studies. All third-party links are selected or vetted before linking them on the Platform. The linked sites and Studies are not necessarily under the control of Rapidus. Please be aware that Rapidus is not responsible for the privacy practices of such other sites and Studies. We encourage you to be aware of this, and when you leave this Platform, to read the privacy policies of each site you access and interact with. Once you decide to access any of the third-party sites or Studies linked to this Platform, you do this at your own risk. Any links to any partner of the Platform are the responsibility of that partner and Rapidus will not be responsible for it. Rapidus ensures to partner only with highly reputable and reliable clients and partners and maintain a safe environment for Platform users.

## **7. When You Choose Not to Provide Personal Information**

When we need to collect your information as required by applicable law, for security reasons or under the terms of a contract with you and you refuse to provide that data upon request, we may not be able to proceed with such contract (e.g. in case that you refuse to provide us with the verification process details we will not be able to administer your Platform account, membership, or provide you with our services). In this case, we may have to cancel the service, and we will notify you if this is the case.

## **8. Your Rights**

Certain jurisdictions have specific legal requirements and grant certain privacy rights concerning personal information. We will comply with restrictions and any requests you submit as by applicable law. For example, you may have the right to:

1. Obtain a copy of the personal information we maintain about you in a portable format.
2. Request corrections of inaccuracies or incompleteness in your personal information.
3. Object to the processing or use of your personal information.
4. Complain to a supervisory authority.
5. Request that personal information be blocked, anonymized, or deleted.

You may also have the right not to be discriminated against for exercising your privacy rights. If you are a California, Colorado, Connecticut, Utah, Virginia, EEA, Switzerland, or UK resident, see our "Jurisdiction" section below for additional information on how to exercise your rights under the laws

of those jurisdictions. If you are located outside the jurisdictions listed in this Privacy Policy and seek to exercise your rights under the law of another jurisdiction, contact us by emailing [support@rapidusmr.com](mailto:support@rapidusmr.com).

To help protect your privacy and maintain security, we will take steps to verify your identity before granting you access to the information. When you make a request, we may require that you provide additional information and follow procedures so that we can verify your identity and the applicable jurisdiction. The verification steps we take may differ depending on your jurisdiction and the request. Where possible, we will attempt to match the information that you provide to information we already have on file and with external public resources to verify your identity. If we can verify your request, we will process it. If we cannot verify your request, we may ask you for additional information to help us do so.

We will respond to your request within the period required by applicable law. However, we may not always be able or required to comply with your request, in whole or in part, and we will notify you in that event.

## 9. Jurisdiction

Residents in the European Economic Area (“EEA”), Switzerland, United Kingdom (“UK”), California, Colorado, Connecticut, Utah, and Virginia should refer to the body of this Privacy Policy as well as the section below for additional information that may apply to them.

### (a) EEA, Switzerland, or UK Residents

We believe that it is important that individuals are given the opportunity to exercise choice with respect to how their personal information is collected and used. Some data protection laws, including the European Union’s General Data Protection Regulation (“GDPR”), by which we directly operate, provide you with certain rights about personal information you have shared with us.

#### Lawful Bases to Process Your Information under the GDPR

Rapidus is the data controller of your information. When we collect and process your information, we rely on your consent or our legitimate business interests as the legal basis. The GDPR provides six legal bases that permit an organization like Rapidus to lawfully process your information:

1. You have given consent to the processing of your information for one or more specific purposes. E.g.: turning on certain cookies on our Platform or consenting to a specific personal information processing request contained within an online Study or Rapidus Insider survey.
2. Data processing is necessary for the performance of a contract to which you are a party, or to take steps at our request before entering a contract. E.g.: when you agree to become a Rapidus member we will process your information to verify your identity, professional background, and location, to determine the market research Studies you are eligible for, match you with third-party market research targeting lists, project-related pre, and post-market research analytics provided that your personal information will not remain with a third party or be used for any other purpose, use your data to respond to regulatory requests, create and administer an incentives account for the incentives you earn as our Platform member and respond to your queries via our support.
3. Processing is necessary for compliance with a legal obligation to which Rapidus is subject. E.g.: accurately reporting taxes, complying with financial transparency laws (e.g. Loi Bertrand and Loi Anti-Cadeaux in France, the USA Sunshine Act, the EPFIA Disclosure requirements in Europe, or the ABPI Disclosure requirements in the UK) or reporting pharmacovigilance and product safety adverse events information.

4. Processing is necessary to protect the vital interests of you or another natural person. E.g.: reporting your information as part of a potentially life-saving or life-threatening event, via Rapidus's obligation to report adverse events.

5. Processing is necessary for the performance of a task carried out in the public interest or the exercise of official authority vested in Rapidus. This legal base will probably not be used by Rapidus.

6. Processing is necessary for the purposes of the legitimate business interests pursued by Rapidus or by a related third party, except where such interests are overridden by your interests or fundamental rights and freedoms.

If you are resident in the EEA, Switzerland, or the UK, you have the following rights:

1. The right to be informed. The general section of this Privacy Policy describes the types of personal information we collect, how we collect it, and how we use it. For information on our retention practices, please see the "Data, Storage, and Retention" section above. We rely on a variety of legal bases to process your personal information, as described above.

2. The right of access. You have the right to request a copy of your personal information which we hold about you.

3. The right of correction. You have the right to request correction or changes of your personal information if it is found to be inaccurate or out of date.

4. The right to be forgotten. You have the right to request us, at any time, to delete your personal information from our servers and to erase your personal information when it is no longer necessary for us to retain such data. Note, however, that the deletion of your personal information will impact your ability to use our services.

5. The right to object (opt-out). You have the right to opt out of certain uses of your personal information, such as e-mailing, at any time. Note, however, that the opt-out will impact your ability to use our services.

6. The right to data portability. You have the right to a portable copy of your personal information that you have submitted to us. Generally, this means your right to request that we move, copy, or transmit your personal information stored on our servers / IT environment to another service provider's servers / IT environment.

7. The right to refuse to be subjected to automated decision-making, including profiling. You have the right not to be subject to a decision and to insist on human intervention if the decision is based on automated processing and produces a legal effect or a similarly significant effect on you.

8. The right to complain to a supervisory authority. You may also have the right to make a GDPR complaint to the relevant Supervisory Authority. A list of Supervisory Authorities is available here: [http://ec.europa.eu/justice/data-protection/bodies/authorities/index\\_en.htm](http://ec.europa.eu/justice/data-protection/bodies/authorities/index_en.htm).

If you need further assistance regarding your rights, contact us using the contact information provided below, including your detailed request, and we will consider your request by applicable law:



Send us an e-mail at [support@rapidusmr.com](mailto:support@rapidusmr.com) <mailto:support@rapidusmr.com> from the e-mail address you registered with to our Platform, with the subject heading "Privacy Rights"; or Send us a letter to the address listed in the General Statement.

The Data controller's primary contact to be included in the e-mail: Data Protection Team [rapidus.compliance@rapidusmr.com](mailto:rapidus.compliance@rapidusmr.com).

For your protection, we may need to verify your identity before responding to your request, such as verifying that the e-mail address from which you send the request matches the e-mail address we have on file. If we no longer need to process personal information about you to provide our services or our Platform, we will not maintain, acquire or process additional information in order to identify you to respond to your request.

In some cases, our ability to uphold these rights for you may depend upon our obligations to process personal information for security, safety, fraud prevention reasons, compliance with regulatory or legal requirements, or because processing is necessary to deliver the requested services. Where this is the case, we will inform you of specific details in response to your request.

### **(b) California Residents**

Please refer to our Cookie Policy for details on the use of third-party cookies and related technologies on our Platform. We do not generally collect personal information as defined under the California Consumer Privacy Act (CCPA), except as outlined in the California Job Applicants and Information Collection and Use sections.

Categories of Personal Information Collected and How They Are Used:

- Identifiers: Such as names, usernames, and e-mail addresses, are not sold, and may be collected and shared with service providers and partners.
- Personal Information: Including contact details, financial data, and employment-related information, is not sold and is shared only under specific business circumstances.
- Internet or Other Similar Network Activity: Information like browsing history or interactions with our Platform may be shared for business purposes.
- Geolocation Information: Used for services and not sold.

California Job Applicants:

When applying for a job with Rapidus, we may collect information directly from you, through observation, or from third parties like past employers or external public recourses. This process may involve third-party services, whose privacy practices are not controlled by us.

Rights Under the CCPA:

California residents have rights to access, delete, and restrict the processing of their personal information, among others:

1. Request details on data collection, use, disclosure, and sales practices.
2. Request access to specific personal information collected in the past 12 months.
3. Request deletion of personal information, with certain exceptions.
4. Restrict processing of personal information.
5. Correct any inaccurate personal information.
6. Opt out of the sharing of personal information.

If you need further assistance regarding your rights, contact us using the contact information provided below, including your detailed request, and we will consider your request by applicable law:

Send us an e-mail at [support@rapidusmr.com](mailto:support@rapidusmr.com) from the e-mail address you registered with to our Platform, with the subject heading “California Privacy Rights”; or  
Send us a letter to the address listed in the General Statement.  
The Data controller’s primary contact to be included in the e-mail: Data Protection Team  
[rapidus.compliance@rapidusmr.com](mailto:rapidus.compliance@rapidusmr.com).

We will confirm receipt and may need to verify your identity and jurisdiction before processing the request. Responses are provided as promptly as practicable per applicable law.  
California residents may also inquire whether their personal information has been disclosed for direct marketing purposes. For more on how to submit requests or appeals, contact  
[support@rapidusmr.com](mailto:support@rapidusmr.com)

### **(c) Colorado Residents**

Colorado residents have specific rights under the Colorado Privacy Act (CPA) regarding Rapidus's collection, use, and sharing of personal information. Rapidus may engage in targeted advertising but does not engage in profiling that produces legal or significant effects.

Rights for Colorado residents include:

- The right to know and access the personal information collected about them.
- The right to correct any inaccuracies in their personal information.
- The right to request deletion of their personal information, with certain exceptions.
- The right to obtain a copy of their personal information.
- The right to opt out of selling, profiling, and targeted advertising.

A Colorado resident may not be discriminated against for exercising the consumer’s Colorado privacy rights. You may submit a request to exercise your rights under the CPA through one of the following means:

Send us an e-mail at [support@rapidusmr.com](mailto:support@rapidusmr.com) from the e-mail address you registered with to our Platform, with the subject heading “Colorado Privacy Rights”; or  
Send us a letter to the address listed in the General Statement.  
The Data controller’s primary contact to be included in the e-mail: Data Protection Team  
[rapidus.compliance@rapidusmr.com](mailto:rapidus.compliance@rapidusmr.com).

### **(d) Connecticut Residents**

Connecticut residents have similar rights under the Connecticut Data Privacy Act (CTDPA). Rapidus collects various personal information categories through its Platform and services, sharing this information under specified conditions. Connecticut residents' rights include:

- The right to know and access collected personal information.
- The right to correct inaccuracies in their personal information.
- The right to request the deletion of their personal information, subject to exceptions.
- The right to obtain a copy of their personal information.
- The right to opt-out of selling, profiling, and targeted advertising.

A Connecticut resident may not be discriminated against for exercising the consumer’s Connecticut privacy rights. You may submit a request to exercise your rights under the CTDPA through one of the following means:

Send us an e-mail at [support@rapidusmr.com](mailto:support@rapidusmr.com) from the e-mail address you registered with to our Platform, with the subject heading “Connecticut Privacy Rights”; or  
Send us a letter to the address listed in the General Statement.

The Data controller's primary contact to be included in the e-mail: Data Protection Team  
rapidus.compliance@rapidusmr.com.

#### **(e) Utah Residents**

Utah residents have specific rights regarding Rapidus's collection, use, and sharing of their personal information under the Utah Consumer Privacy Act ("UCPA"). Rapidus engages in targeted advertising and shares personal information as defined by the UCPA.

Rapidus collects various categories of personal information through its Platform and services. The "Information Collection and Use" section provides a detailed description of what is collected and how it is used. The "How and Why We Share Your Information" section outlines the categories of third parties with whom we share personal information and the circumstances under which this information may be shared.

If you are a resident of Utah, starting December 31, 2023, you have the following rights:

1. The right to know what personal information has been collected about you and to access that information.
2. The right to correct inaccuracies in your personal information.
3. The right to request the deletion of your personal information, subject to certain exceptions.
4. The right to obtain a copy of your personal information.
5. The right to opt out of the selling and targeted advertising.

Utah consumers are also protected from discrimination for exercising their privacy rights under the UCPA. You can exercise these rights by:

Send us an e-mail at [support@rapidusmr.com](mailto:support@rapidusmr.com) from the e-mail address you registered with to our Platform, with the subject heading "Utah Privacy Rights"; or

Send us a letter to the address listed in the General Statement.

The Data controller's primary contact to be included in the e-mail: Data Protection Team  
rapidus.compliance@rapidusmr.com.

For more information on how to submit a data rights request or to appeal a denial of a request, please email [support@rapidusmr.com](mailto:support@rapidusmr.com).

#### **(f) Virginia Residents**

Virginia residents have certain rights around Rapidus's collection, use, and sharing of their personal information as defined by the Virginia Consumer Data Protection Act ("VCDPA").

Rapidus collects various categories of personal information through our Platform or services. The "Information Collection and Use" section provides a detailed description of what is collected and its usage. The "How and Why We Share Your Information" section outlines the types of third parties with whom we share personal information and the conditions under which this occurs.

As a resident of Virginia, you are entitled to:

1. Request to know what personal information has been collected about you, and to access that information.
2. Request corrections to inaccuracies in your personal information.
3. Request the deletion of your personal information, subject to exceptions.
4. Obtain a copy of your personal information.
5. Opt-out of selling, profiling, and targeted advertising as defined by the VCDPA.

Virginia consumers are protected from discrimination for exercising their privacy rights. You may exercise these rights under the VCDPA by the following means:

Send us an e-mail at [support@rapidusmr.com](mailto:support@rapidusmr.com) from the e-mail address you registered with to our Platform, with the subject heading “Virginia Privacy Rights”; or  
Send us a letter to the address listed in the General Statement.  
The Data controller’s primary contact to be included in the e-mail: Data Protection Team  
[rapidus.compliance@rapidusmr.com](mailto:rapidus.compliance@rapidusmr.com).

For more information on how to submit a data rights request or to appeal a denial of a request, please email [support@rapidusmr.com](mailto:support@rapidusmr.com).

## **10. Changes to this Privacy Policy**

We may update this Privacy Policy at any time, with or without advance notice. In the event of any material change in the way we treat your personal information, or in the Privacy Policy document itself, we will display a notice on our Platform or send you an email, so that you may review the changed terms. As always, if you object to any of the changes to our terms, and you no longer wish to use the Platform, you may contact Rapidus support at [support@rapidusmr.com](mailto:support@rapidusmr.com) to deactivate your account. Unless stated otherwise, our current Privacy Policy applies to all information that Rapidus has about you and your account.

## **11. Platform and Service Updates**

As necessary, Rapidus may send you Platform and service announcement updates. You are not able to unsubscribe from service announcements, which contain important information about the Platform unless you delete your account. Note that if you unsubscribe you will no longer be able to receive invitations and participate in Studies. Rapidus primarily communicates via e-mail with you to provide services and resolve issues relating to your account and payments.

## **12. No Use by Children**

Our platform is designed for adult use and is not intended for children under the age of 16. We do not knowingly collect personal information from children under 16. If such information is inadvertently collected, or if a parent or guardian becomes aware that a child has provided us with personal information, they should contact us at [support@rapidusmr.com](mailto:support@rapidusmr.com). If we learn that we have inadvertently collected the personal information of a child under 16, or equivalent minimum age depending on jurisdiction, we will take steps to delete the information as soon as possible.

## **13. Contact Us**

If you have any inquiries about our privacy practices or how we handle your personal information, contact us at [support@rapidusmr.com](mailto:support@rapidusmr.com). We strive to respond promptly to all requests, questions, or concerns related to your personal information. Note that responses to inquiries unrelated to this Privacy Policy or our privacy practices cannot be guaranteed unless mandated by law.

Published on 21/5/2024

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